

# Returns

We hope you love what you purchased, but if something isn't right, let us know. We want you to be completely satisfied with your purchase from Plant Tuff.

Some things to know about returning your online purchase:

- If you receive an item you are dissatisfied with, you may return it within 90 days
- Please report items that are damaged or missing within three days of delivery.
- Shipping charges are not refundable.
- If you have questions or concerns, please contact Plant Tuff at 855-85PLANT or email us at [contact@planttuff.com](mailto:contact@planttuff.com)

For terms and conditions, see our [Returns and Refunds Policy](#).

## Returns and Refunds Policy

Customer satisfaction is our goal. If you are not completely satisfied with your purchase, you may return it within 90 days by shipping it back. We, in our discretion, will replace it, or, based on your method of payment with a valid receipt, refund your money.

For returns without a valid receipt, credit may be issued for the item's current selling price.

Plant Tuff reserves the right to refuse or limit the number of returns permitted without valid receipts. No returns for purchases made with checks will be made if you have outstanding checks with Plant Tuff. All returns are subject to system approvals.

These remedies are your exclusive remedies. All other remedies are hereby excluded. All warranties, express or implied, including the implied warranties of merchantability and fitness for a particular purpose are expressly excluded. The exclusions herein are subject to and may be limited by applicable law and you may have additional rights that vary from state to state.

If you have questions, contact Plant Tuff toll-free at 855-85PLANT or by email at [contact@planttuff.com](mailto:contact@planttuff.com)

**The original shipping charges incurred on your purchase are not refundable as part of your return or exchange.**